



ALWAYS EVENTS® LEARNING NETWORK WEBINAR:

PATIENT SAFETY: TOOLS AND STRATEGIES TO ENHANCE OUTCOMES

The January 19, 2012 Always Events Learning Network webinar focused on patient safety. Five grantees presented information about their Always Events Initiatives, the lessons they have learned to date, and the tools and resources they have developed or are developing. The presentation slides are attached. Additional resources are being provided by grantees on an ongoing basis as they are developed. Interested organizations should visit the Always Events toolbox at http://alwaysevents.pickerinstitute.org/?page_id=882 for the latest information.

Mary Ann Friesen PhD, RN, CPHQ
Inova Health System

Developing a Patient-Centered Approach to Handoffs

Amber Pincavage, MD
University of Chicago

Engineering Patient Oriented Clinic Handoffs

Aditee Narayan, MD, MPH and Vida Schwartz, MS
American Academy of Pediatrics

Family Feedback – Always!

Sara Sukalich, MD
Riverside Methodist Hospital/OhioHealth Foundation

Teaching Disclosure: A Patient-Centered Simulation Training for the Crucial Conversation

Marc Bertrand, MD
Dartmouth-Hitchcock Medical Center

Integrating Patient and Family-Centered Care Principles into a Simulation-Based Institutional Curriculum

Join the Community!

The Picker Institute invites organizations interested in Always Events® to join the Always Events community by sending an email to info@pickerinstitute.org. Members of the community will receive email notification when new webinar summaries and other resources become available.

Many other webinars available:

Crucial Conversations
During Critical Life
Events

Critical Elements of
Communication

Redesigning Discharge

Amplifying Patient and
Family Voices: From
Listening to Partnering

Effective Strategies for
Educating Both
Providers and Patients

Pediatric Always Events